

How To Do Business Guide

Home Office: 1-888-277-4174

Email: ProducerSalesResource@Caremark.com

Online Agent Portal: https://
www.silverscriptagentportal.com

New Business Fax: 1-800-581-3657 (fax to

SMS for application scrubbing)

Please follow the following steps to access the Silver Script Agent Portal:

- Go online to:

 https://

 www.silverscriptagentportal.com/

 agentportal/login.aspx
- 2. Enter your login information and click the red "Login" button
- 3. If prompted, select a plan year and then click the red "CLICK HERE" link to access the portal
- 4. You now have successfully logged into your agent portal!
- 5. Under the "I want to..." tab, you will find a number of different options that you can choose from. For example, order enrollment kits, check the status of a user, add a new user, and more!

To check business on the Silver Script Agent Portal please follow the following steps:

- 1. Go online to https://www.silverscriptagentportal.com/agentportal/login.aspx
- 2. Log in with your information
- 3. Locate the menu on the left-hand side of the screen, then click "Reports"
- 4. Select "My Clients."
- 5. Fill in the application start and end date, and the clients Agent ID.
- 6. Click "Search" and that client should appear.
- 7. You can also narrow the search by the type of enrollment. Ex. Electronic app, iPad app, etc.

Please call 800-689-2800 with any questions!

