

Union Security Insurance Company

UNDERWRITING GUIDELINES

<p>Agent Onboarding, Maintenance, Supplies and Market Support Hours: Mon-Thu: 7:30 AM - 4:00 PM CST Fri: 7:30 AM - 11:00 AM CST</p>	<p>Phone: (855) 741-4308</p>	
<p>New Business Hours: M-F: 7:00 AM - 6:00 PM CST Make all checks payable to: Union Security Insurance Company</p>	<p>Phone: (833) 552.0827 Fax: (859) 425.5249 (only for applications using EFT) Mail new apps paying by check to: Union Security Insurance Company P.O. Box 14399 Lexington, KY 40512-9700</p>	<p>E-App ONLY Telephone Interview with Voice Signature: Phone: (833) 868.7813 Voice Signature Only: Phone: (833) 868.7812 Hours: M-F: 8:00 AM - 8:00 PM CST Sat: 8:00 AM - 3:00 PM CST</p>
<p>Underwriting Hours: M-F: 7:00 AM-6:00 PM CST</p>	<p>Phone: (833) 552.0827 Fax: (855) 411.9633</p>	
<p>Case Management Hours: M-F: 8:00 AM-6:00 PM CST</p>	<p>Fax: (855) 447.0391 Fax only documents that a case manager specifically requests</p>	
<p>Telephone Interview Hours: M-F: 8:00 AM-8:00 PM CST</p>	<p>Phone: (833) 868.7813</p>	
<p>Policyholder Services Hours: M-F: 7:00 AM-4:30 PM CST (agents) M-F: 7:00 AM-8:00 PM CST (policyholders)</p>	<p>Phone: (833) 552.0827 (agents) Phone: (833) 552.0827 (policyholders) Fax: (855) 291.0553</p>	
Mailing Address for RENEWAL PREMIUMS ONLY		
<p>Make check payable to the appropriate underwriting company. Reference policyholder name and policy number on all checks and correspondence.</p>	<p>Union Security Insurance Company P.O. Box 14770 Lexington, KY 40512-4770</p>	
<p>Claims Hours: M-F 7:00 AM-8:00 PM CST</p>	<p>Phone: (833) 552.0827 (agents) Phone: (833) 552.0827 (policyholders) Fax: (855) 482.7876 Union Security Insurance Company P.O. Box 14770 Lexington, KY 40512-4770</p>	