



## Enrollment Express 101

We are taking enrollment to a new level of ease this AEP with the Enrollment Express application platform. Enrollment Express was designed to make your client enrollments quick, painless and CMS compliant. **Developed by the same company that created Medicare.gov's Original Plan Finder, Enrollment Express is the perfect way for you to expand your sales reach today!**

Call 1-800-689-2800 and request the Accounts Department for more information on Enrollment Express or questions on how to gain access to Enrollment Express.

### Enrollment Express Login (*Agreement Must be Signed and Submitted for Access*):

- **URL:** [www.enrollmentexpress.net](http://www.enrollmentexpress.net).
  - Note, your browser will redirect to this CMS compliant site:  
<https://seniormarketspecialists-ppc.destinationrx.com/PlanCompare/2020/professional/type1/Compare/Home>
- **Username:** First initial last name - all lowercase (Example: jsmith)
- **Password:** For your first-time logging in your password is **SMSteam123**
  - For CMS compliance you will need to change that to a password of your choice as soon as you login for the first time.

### How to Use Enrollment Express: <https://www.smsteam.net/enrollment-express/>

- Training videos
- User guide
- Resources, including password reset instructions
- CMS required User Agreement

**Carriers on Enrollment Express** (Note, you will only see carriers that you contracted with Senior Marketing Specialists and are certified, appointed, and ready-to-sell):

1. Aetna
2. Cigna (*MA only*)
3. Humana
4. Mutual of Omaha
5. Silverscript/CVS
6. UnitedHealthcare
7. WellCare (*quoting only*)

## Reminders:

- **UnitedHealthcare's Health Assessment, Aetna's Value Based Enrollments, or WellCare's Health Assessment bonus WILL NOT BE available through Enrollment Express enrollments. To take advantage of those bonus programs you must use the carrier's enrollment site.**
- User information is loaded to Enrollment Express weekly, and once loaded it can take up to 24 hours for that user data to reflect on the website.
- Agent must be contracted, certified, and Ready to Sell with Senior Marketing and have requested access for that carrier on the User Agreement for it to show on Enrollment Express.
- If a carrier has a contest using their own e-app, you must use their e-app. Enrollment express will not track or count towards that contest or incentive.
- Cigna does not pay commissions on Part D enrollments and is not available through the broker channel. Enrollment Express is only for the Cigna MAPD enrollments.
- WellCare is not allowing enrollments on outside enrollment platforms this year. Enrollment Express will only quote WellCare plans for 2020.
- When enrolling a client non face-to-face, use the "send quote feature" to email the plan information and enrollment tools. Do not attempt to use screen share technology and complete the application from your own computer/tablet.
- It's recommended that no more than two people access the same portal at one time.